RTEP T4NG-0739: VistA Application Analytics

1. For RTEP Question 1, "The Offeror’s technical approach to satisfying each of the task requirements specified in the PWS," can the Government confirm that the "technical approach" sections are only for PWS Sections 5.2 and 5.3, including all respective subsections? (RTEP, B.1.1)

Answer: Yes. The technical approach pertains to exclusively Section 5.2 and 5.3.

1. What is the anticipated start date?

Answer: 9/9/2024

1. What is the anticipated award date?

Answer: 9/4/2024

1. Would the Government consider increasing the page limit to 30 pages to allow offerors to present a more comprehensive technical solution? (RTEP, B.1)

Answer: Yes.

1. Is there an incumbent contract for this work? If so, can the Government provide relevant contract information?

Answer: No. VistA application workflow analytics using traffic has never been contracted by VA.

1. What is the anticipated start date of this work?

Answer: See #2

1. Will the Government please provide an extension until August 21, 2024?

Answer: The deadline for submission remains August 15.

1. Can the Government please clarify what logging exists today on VistA servers? Is the intent to leverage any existing logging taking place today, or to develop something new to generate capture logs? (PWS 5.2.1)

Answer: NA. The contractor shall leverage only existing VAEC capability for logging.

1. Currently the Option Period only accounts for support to scope under PWS 5.3. We would suggest including continued updates to PWS 5.1, specifically 5.1.1 (Contractor Project Management Plan) and 5.1.2 (Reporting Requirements) into the Option Year. (Price Schedule – Option Period)

Answer: NA. Project management described in Section 5.1 applies to both Base and Option periods.

1. Will the Government please add VA GFE for team members to ensure access to the VA Network for the duration of their involvement on this task? (PWS 4.5)

Answer: See #13. VA will provide PIV card / Citrix access to the VAEC. All work will be done in VAEC.

1. Will the Government provide a test Vista Environment for the team to review and compare applications like CPRS, Imaging, etc.? (PWS 4.5)

Answer: Yes.

1. Will the Government consider providing at least one standardized server for development and testing on the VA Network with a minimum storage capacity of 1 TB of data? (PWS 4.5)

Answer: VA will provide the necessary VAEC resources.

1. Since the PWS states that there will be no GFE how will the contractor personnel access the Vista Servers on the cloud and the VAEC?

Answer: See #10. VA will provide PIV card / Citrix access to the VAEC. All work will be done in VAEC.

1. What is the approx. timeframe for working with the Government to identify the 3 VistAs?

Answer: One month.

1. Will the VA provide the GitHub instance, or will the contractor have to provide and/or configure it?

Answer: Yes. The VA will provide access to the VA Enterprise Github.

1. For the client use recommendations in PWS task 5.2.4 will the contractor be limited to only IT improvements or clinical care?

Answer: Recommendations are for improving the use of current clients to improve clinical care.

1. Will the VistA's in PWS task 5.3 be the same as in the base period or will the work need to be repeated?

Answer: Migrated VistA is different. Community Care VistA may be the same.

1. Will the contractor get access to the Cerner instance cloud to perform work in PWS task 5.3 or will we work with the Cerner team/PMO?

Answer: NA. This PWS pertains to only VistA clinical care clients and the VistA servers.

1. For PWS task 5.3.2, will the contractor have access to the Community Care provider servers or only through the API/RPC calls from the VA ie HeathShare?

Answer: NA. This PWS pertains to only VistA clinical care clients and the VistA servers.

1. Will the Government please consider extending the due date for responses to Monday, August 19, 2024 to allow for adequate time between Q&A release and the due date?

Answer: The due date remains August 15.